

## **CR-05 - Goals and Outcomes**

### **Progress the jurisdiction has made in carrying out its strategic plan and its action plan. 91.520(a)**

This could be an overview that includes major initiatives and highlights that were proposed and executed throughout the program year.

As a U.S. Department of Housing and Urban Development (“HUD”) entitlement community, the Town of Greenwich (the “Town”) was eligible for and received federal Community Development Block Grant (“CDBG”) funds for Program Year 2022 (“PY2022”) (July 1, 2022 – June 30, 2023). The Town allocated PY2022 CDBG funds to activities whose primary beneficiaries were low- and moderate-income (“LMI”) persons.

Greenwich has historically dedicated 100% of its annual CDBG allocation to support agencies that provided services and/or activities whose primary beneficiaries were LMI persons (at least 51% of total beneficiaries fall under the LMI criteria). HUD requires that at least 70% of the total CDBG allocation be expended on activities that primarily benefit LMI persons. At the conclusion of Program Year 2022, the Town has again exceeded this HUD requirement, with 97.5% of CDBG Program beneficiaries in PY2022 meeting the criteria for low- or moderate-income. Additionally, the Town was able to close several prior year public facility projects over the course of PY2022.

Greenwich continues to incorporate an outcome performance measurement system to be used as a basis for evaluating the success and effectiveness of CDBG-funded activities. The objectives listed below were used as a guide for the activities funded during PY2022:

- To provide a suitable living environment
- To provide decent housing.
- To expand economic opportunities.

The CDBG entitlement program is a vital funding resource to the Greenwich community since it provides support to many local, area and regional agencies whose services are essential to LMI residents. CDBG funds ensure accessibility, availability and improvement in the quality of services for the benefit of LMI residents.

### **Comparison of the proposed versus actual outcomes for each outcome measure submitted with the consolidated plan and explain, if applicable, why progress was not made toward meeting goals and objectives. 91.520(g)**

Categories, priority levels, funding sources and amounts, outcomes/objectives, goal outcome indicators, units of measure, targets, actual outcomes/outputs, and percentage completed for each of the grantee’s program year goals.

Goal	Category	Source / Amount	Indicator	Unit of Measure	Expected – Strategic Plan	Actual – Strategic Plan	Percent Complete	Expected – Program Year	Actual – Program Year	Percent Complete
Childcare Services - First Steps Center	Non-Housing Community Development	CDBG: \$	Public service activities other than Low/Moderate Income Housing Benefit	Persons Assisted	310	214	69.03%			
Childcare Services - OGRCC Scholarships	Non-Housing Community Development	CDBG: \$	Public service activities other than Low/Moderate Income Housing Benefit	Persons Assisted	50	13	26.00%			
COVID-19 Activities	COVID-19 Response	CDBG: \$ / CDBG-CV: \$20717.1	Public service activities other than Low/Moderate Income Housing Benefit	Persons Assisted	0	3823		0	644	
COVID-19 Activities	COVID-19 Response	CDBG: \$ / CDBG-CV: \$20717.1	Homeless Person Overnight Shelter	Persons Assisted	0	226				
COVID-19 Activities	COVID-19 Response	CDBG: \$ / CDBG-CV: \$20717.1	Overnight/Emergency Shelter/Transitional Housing Beds added	Beds	0	0				

COVID-19 Activities	COVID-19 Response	CDBG: \$ / CDBG-CV: \$20717.1	Other	Other	1000	0	0.00%	2440	0	0.00%
Domestic Abuse Services - YWCA	Non-Housing Community Development	CDBG: \$ / CDBG-CV: \$0	Public service activities other than Low/Moderate Income Housing Benefit	Persons Assisted	4415	663	15.02%	620	644	103.87%
Employment Services - RITE Program	Non-Homeless Special Needs	CDBG: \$	Public service activities other than Low/Moderate Income Housing Benefit	Persons Assisted	1000	433	43.30%	0	196	
Employment Services - RITE Program	Non-Homeless Special Needs	CDBG: \$	Public service activities for Low/Moderate Income Housing Benefit	Households Assisted	0	0		134	0	0.00%
Food/Basic Need Services - Diaper Bank	Non-Housing Community Development	CDBG: \$	Public service activities other than Low/Moderate Income Housing Benefit	Persons Assisted	470	0	0.00%			
Food/Basic Need Services - Family Care Closet	Non-Housing Community Development	CDBG: \$	Public service activities other than Low/Moderate Income Housing Benefit	Persons Assisted	10000	1859	18.59%			

Food/Basic Need Services - Food Bank	Non-Housing Community Development	CDBG: \$ / CDBG-CV: \$0	Public service activities other than Low/Moderate Income Housing Benefit	Persons Assisted	69485	53552	77.07%	17783	17738	99.75%
Food/Basic Need Services - Summer Supplement	Non-Housing Community Development	CDBG: \$ / CDBG-CV: \$0	Public service activities other than Low/Moderate Income Housing Benefit	Persons Assisted	1650	2508	152.00%	1475	2062	139.80%
Food/Basic Need Services - Supermarketing	Non-Housing Community Development	CDBG: \$ / CDBG-CV: \$0	Public service activities other than Low/Moderate Income Housing Benefit	Persons Assisted	300	368	122.67%	75	70	93.33%
Food/Basic Needs Services - Meals on Wheels	Non-Housing Community Development	CDBG: \$ / CDBG-CV: \$0	Public service activities other than Low/Moderate Income Housing Benefit	Persons Assisted	300	289	96.33%	28	89	317.86%
Homeless Services - Emergency Meals	Homeless Non-Housing Community Development	CDBG: \$ / CDBG-CV: \$0	Public service activities other than Low/Moderate Income Housing Benefit	Persons Assisted	1300	480	36.92%	600	114	19.00%
Homeless Services - Emergency Meals	Homeless Non-Housing Community Development	CDBG: \$ / CDBG-CV: \$0	Homeless Person Overnight Shelter	Persons Assisted	0	114		0	114	

Homeless Services - Emergency Meals	Homeless Non-Housing Community Development	CDBG: \$ / CDBG-CV: \$0	Overnight/Emergency Shelter/Transitional Housing Beds added	Beds	0	0		0	0	
Homeless Services - SafeHaven for Kids	Homeless Non-Housing Community Development	CDBG: \$	Public service activities other than Low/Moderate Income Housing Benefit	Persons Assisted	425	31	7.29%	0	11	
Homeless Services - SafeHaven for Kids	Homeless Non-Housing Community Development	CDBG: \$	Homeless Person Overnight Shelter	Persons Assisted	0	31		75	11	14.67%
Housing - Rental Housing Rehabilitation	Affordable Housing Public Housing	CDBG: \$ / CDBG-CV: \$0	Public Facility or Infrastructure Activities for Low/Moderate Income Housing Benefit	Households Assisted	0	0		197	0	0.00%
Housing - Rental Housing Rehabilitation	Affordable Housing Public Housing	CDBG: \$ / CDBG-CV: \$0	Public service activities for Low/Moderate Income Housing Benefit	Households Assisted	0	0				
Housing - Rental Housing Rehabilitation	Affordable Housing Public Housing	CDBG: \$ / CDBG-CV: \$0	Rental units rehabilitated	Household Housing Unit	580	0	0.00%			

Housing - Senior Housing	Affordable Housing	CDBG: \$ / CDBG-CV: \$0	Public Facility or Infrastructure Activities for Low/Moderate Income Housing Benefit	Households Assisted	0	0		40	0	0.00%
Housing - Senior Housing	Affordable Housing	CDBG: \$ / CDBG-CV: \$0	Rental units rehabilitated	Household Housing Unit	225	0	0.00%			
Housing - Senior Housing	Affordable Housing	CDBG: \$ / CDBG-CV: \$0	Homeowner Housing Rehabilitated	Household Housing Unit	0	40				
Mental Health Services - Fellowship Program	Non-Housing Community Development	CDBG: \$	Public service activities other than Low/Moderate Income Housing Benefit	Persons Assisted	350	38	10.86%			
Planning and Administration	Planning and Administration	CDBG: \$ / CDBG-CV: \$0	Other	Other	5	0	0.00%	1	0	0.00%
Public Facilities - Accessibility Improvements	Non-Housing Community Development	CDBG: \$	Public Facility or Infrastructure Activities other than Low/Moderate Income Housing Benefit	Persons Assisted	10250	0	0.00%			

Public Facilities - Childcare Facilities	Non-Housing Community Development	CDBG: \$	Public Facility or Infrastructure Activities other than Low/Moderate Income Housing Benefit	Persons Assisted	885	0	0.00%			
Public Facilities - Community Centers	Non-Housing Community Development	CDBG: \$ / CDBG- CV: \$0	Public Facility or Infrastructure Activities other than Low/Moderate Income Housing Benefit	Persons Assisted	220	0	0.00%	2364	0	0.00%
Public Facilities - Public Libraries	Non-Housing Community Development	CDBG: \$	Public Facility or Infrastructure Activities other than Low/Moderate Income Housing Benefit	Persons Assisted	50000	0	0.00%			
Public Facilities - Youth Centers	Non-Housing Community Development	CDBG: \$ / CDBG- CV: \$0	Public Facility or Infrastructure Activities other than Low/Moderate Income Housing Benefit	Persons Assisted	1980	0	0.00%	250	0	0.00%
Public Health Services - Senior Dental Program	Non-Housing Community Development	CDBG: \$	Public service activities other than Low/Moderate Income Housing Benefit	Persons Assisted	125	3	2.40%			

Public Service - Benefit to LMI Residents	Non-Housing Community Development	CDBG: \$53566.4 / CDBG-CV: \$0	Public service activities other than Low/Moderate Income Housing Benefit	Persons Assisted	500	5161	1,032.20%	1874	2905	155.02%
Public Service - Benefit to LMI Residents	Non-Housing Community Development	CDBG: \$53566.4 / CDBG-CV: \$0	Public service activities for Low/Moderate Income Housing Benefit	Households Assisted	0	2				
Public Service - Benefit to LMI Residents	Non-Housing Community Development	CDBG: \$53566.4 / CDBG-CV: \$0	Direct Financial Assistance to Homebuyers	Households Assisted	0	2				
Public Service - Benefit to LMI Residents	Non-Housing Community Development	CDBG: \$53566.4 / CDBG-CV: \$0	Tenant-based rental assistance / Rapid Rehousing	Households Assisted	0	0				
Public Services - Women's Case Manager	Non-Housing Community Development	CDBG: \$ / CDBG-CV: \$0	Public service activities other than Low/Moderate Income Housing Benefit	Persons Assisted	50	87	174.00%	0	47	
Public Services - Women's Case Manager	Non-Housing Community Development	CDBG: \$ / CDBG-CV: \$0	Public service activities for Low/Moderate Income Housing Benefit	Households Assisted	0	0		30	0	0.00%



Public Services - Women's Case Manager	Non-Housing Community Development	CDBG: \$ / CDBG- CV: \$0	Homeless Person Overnight Shelter	Persons Assisted	0	0		0	0	
Public Services - Women's Case Manager	Non-Housing Community Development	CDBG: \$ / CDBG- CV: \$0	Overnight/Emergency Shelter/Transitional Housing Beds added	Beds	0	0		0	0	
Senior/Elderly Services - Caregiver Respite	Non-Housing Community Development	CDBG: \$	Public service activities other than Low/Moderate Income Housing Benefit	Persons Assisted	240	0	0.00%			
Senior/Elderly Services - Senior Outreach	Non-Housing Community Development	CDBG: \$	Public service activities other than Low/Moderate Income Housing Benefit	Persons Assisted	5250	0	0.00%			
Youth Services - Arts Programming	Non-Housing Community Development	CDBG: \$	Public service activities other than Low/Moderate Income Housing Benefit	Persons Assisted	30	15	50.00%			
Youth Services - Comprehensive Education Program	Non-Housing Community Development	CDBG: \$	Public service activities other than Low/Moderate Income Housing Benefit	Persons Assisted	1500	351	23.40%			

Youth Services - Early Childhood Achievement	Non-Housing Community Development	CDBG: \$	Public service activities other than Low/Moderate Income Housing Benefit	Persons Assisted	1000	86	8.60%			
Youth Services - Friday Night Teen Program	Non-Housing Community Development	CDBG: \$ / CDBG-CV: \$0	Public service activities other than Low/Moderate Income Housing Benefit	Persons Assisted	860	746	86.74%	70	287	410.00%
Youth Services - Reading Champions	Non-Housing Community Development	CDBG: \$	Public service activities other than Low/Moderate Income Housing Benefit	Persons Assisted	500	0	0.00%			

**Table 1 - Accomplishments – Program Year & Strategic Plan to Date**

**Assess how the jurisdiction’s use of funds, particularly CDBG, addresses the priorities and specific objectives identified in the plan, giving special attention to the highest priority activities identified.**

The Town provided CDBG funds to organizations carrying out activities that addressed the needs and goals identified in the Town’s 2020-2024 Five-year Consolidated Plan (“Con Plan”). The following activities were addressed throughout the course of Program Year 2022 (all activities

funded in PY2022 unless otherwise noted):

#### Housing – High Priority

Action: Completed five (5) activities

- Adams Garden Playground (HATG) (PY2019)
- Wilbur Peck Walkways (HATG) (2020)
- 45 Pemberwick HVAC (Abilis) (PY2021)
- 101 Orchard Street Kitchen (Abilis) (2021)
- Gilead House Boiler (Inspirica) (2021)

#### Housing – High Priority

Action: Funded four (4) activities

- Agnes Morley Heights Window Replacement – Phase II (HATG)
- Family Housing Program Bathroom Renovation (Inspirica)
- Chiller Replacement (Parsonage Cottage)
- Flush Assist Toilet Project (Pathways)

#### Public Facility – High Priority

Action: Completed nine (9) activities

- 20 Bridge Street ADA Entrance (Family Centers) (2019)
- School Flooring Replacement (Family Centers) (2020)
- ADA Building Accessibility (Greenwich Botanical Center) (2020)
- Pool Ionization Project (Boys & Girls Club of Greenwich) (2021)
- Air Filtration/UV System (Neighbor to Neighbor) (2021)

- Carpet Replacement (River House) (2021)
- ADA Pool Project (YMCA Greenwich) (2021)
- Boiler Replacement (YWCA Greenwich) (2021)
- Flooring Replacement (YWCA Greenwich) (2022)

#### Public Facility – High Priority

Action: Funded seven (7) activities

- Office Space Renovation (Abilis)
- Camp Simmons Lake Safety Treatment (Boys & Girls Club of Greenwich)
- HVAC Replacements (Family Centers)
- HVAC Project (Pacific House)
- Flooring Replacement (YWCA Greenwich)

#### Public Service Needs – High Priority

Action: Completed seventeen (17) activities

- Youth Services –Teen Program (Boys & Girls Club of Greenwich)
- Public Services – Greenwich High School Internship Program (CCI)
- Health Services – Pediatric Dental Program (Family Centers)
- Employment Services – RITE Program (Family Centers)
- Basic Human Need Food Service – Food Service Program Support (Food Bank)
- Youth Services – NextGen Greenwich High School (Girls With Impact)
- Housing Services – Women’s Housing Program Case Manager/Life Planning Coach (Inspirica)
- Senior Services – Supermarketing for Seniors (Jewish Family Services)
- Abused & Neglected Children – Crisis Nursery Emergency Services (Kids in Crisis)
- Substance Abuse Services – Mobile Prevention Initiative (Liberation Programs)
- Basic Human Need Food Services – Food Service Program Support (Meals on Wheels)

- Basic Human Need Food Services – Summer Supplement Food Program (Neighbor to Neighbor)
- Homeless Services – Emergency Meals Program (Pacific House)
- Mental Health Services – YMCA Program (Pathways)
- Senior Services – Expanded Nursing Program (River House)
- Public Services – Durable Medical Equipment Library (Wheel it Forward)
- Domestic Abuse Services – Crisis Intervention (YWCA Greenwich)

The Town gave priority to funding programs, services and capital projects that meet the immediate needs of the most vulnerable members of the community, including organizations that provide for the elderly, women and their children who have been victims of physical/emotional abuse and those without access to nutritious meals.

## CR-10 - Racial and Ethnic composition of families assisted

Describe the families assisted (including the racial and ethnic status of families assisted).

91.520(a)

	CDBG
White	12,124
Black or African American	9,472
Asian	661
American Indian or American Native	25
Native Hawaiian or Other Pacific Islander	8
<b>Total</b>	<b>22,290</b>
Hispanic	9,481
Not Hispanic	12,809

Table 2 – Table of assistance to racial and ethnic populations by source of funds

Narrative

## CR-15 - Resources and Investments 91.520(a)

### Identify the resources made available

Source of Funds	Source	Resources Made Available	Amount Expended During Program Year
CDBG	public - federal	934,894	1,022,927.26
Other	public - federal	0	

Table 3 - Resources Made Available

### Narrative

The actual entitlement grant received from HUD to be allocated to new activities funded during Program Year 2022 was \$762,126. Another \$172,768.73 in reprogrammed funding from prior year grant activities that came in under budget or were otherwise returned was also made available during PY2022. Finally, \$20,717.10 in reprogrammed PY2020-CV CARES Act funds were made available during the application/RFP process in PY2022 to community partners with programs/activities intended to prevent, prepare for and/or respond to the COVID-19 outbreak.

The Town funded 26 new activities (17 public service programs, 9 public facility/capital improvement/housing projects) during Program Year 2022. In each of the proposed activities, at least 51% of the total program participants were low- and moderate-income persons. Funding not exceeding 20% of the PY2022 HUD grant was also allocated to planning and administration to cover costs incurred by the Town in administering the program.

The following provides a breakdown of the funding allocation during PY2022:

- Youth Services –Teen Program (Boys & Girls Club of Greenwich) - \$5,000.00
- Public Services – Greenwich High School Internship Program (CCI) - \$5,000.00
- Health Services – Pediatric Dental Program (Family Centers) - \$8,922.15
- Employment Services – RITE Program (Family Centers) - \$6,000.00
- Basic Human Need Food Service – Food Service Program Support (Food Bank) - \$8,000.00
- Youth Services – NextGen Greenwich High School (Girls With Impact) - \$8,000.00
- Housing/Social Services – Women’s Housing Program Manager/Life Coach (Inspirica) - \$5,000.00
- Senior Services – Supermarketing for Seniors (Jewish Family Services) - \$8,922.15
- Abused & Neglected Children – Crisis Nursery Emergency Services (Kids in Crisis) - \$8,922.15
- Substance Abuse Services – Mobile Prevention Initiative (Liberation Programs) - \$7,000.00
- Basic Human Need Food Services – Food Service Program Support (Meals on Wheels) - \$8,922.15
- Basic Human Need Food Services – Summer Supplement Food Program (Neighbor to Neighbor) - \$8,922.15
- Homeless Services – Emergency Meals Program (Pacific House) - \$5,000.00
- Mental Health Services – YMCA Program (Pathways) - \$4,800.00

- Senior Services – Expanded Nursing Program (River House) - \$10,922.10
- Public Services – Durable Medical Equipment Library (Wheel it Forward) - \$8,922.15
- Domestic Abuse Services – Crisis Intervention (YWCA Greenwich) - \$5,590.00
- 50 Glenville Office Space Renovation (Abilis) - \$47,100.00
- Camp Simmons Lake Safety Treatment (Boys & Girls Club of Greenwich) - \$38,000.00
- HVAC Replacement (Family Centers) - \$33,579.00
- Agnes Morley Heights Window Replacement (HATG) - \$200,000.00
- Family Housing Program Bathroom Renovations (Inspirica) - \$96,780.00
- HVAC Project (Pacific House) - \$8,650.00
- Carpet Replacement (Parsonage Cottage) - \$91,989.00
- Flush Assist Toilet Replacement (Pathways) - \$18,293.20
- Flooring Replacement (YWCA Greenwich) - \$90,000.00
- CDBG Administration – \$152,425.20

#### Identify the geographic distribution and location of investments

Target Area	Planned Percentage of Allocation	Actual Percentage of Allocation	Narrative Description
Greenwich, CT Geographic Area Map	100	100	

**Table 4 – Identify the geographic distribution and location of investments**

#### Narrative

There was no single specific geographic area of focus in allocating CDBG funding in Program Year 2022. Neighborhoods within the Town of Greenwich are mostly comprised of mixed-income households, therefore targeted LMI residents do not populate a geographic area that is easily tracked (such as a census tract or a block group). Thus, the allocation of CDBG funds focused on activities that are accessible and available to low- and moderate-income residents.

The services and programs undertaken during PY2022 are in scattered locations within Town and just across the border in Stamford but are mostly accessible via the Post Road and Interstate 95, where transportation services are available.

Low- and moderate-income block groups (per HUD's definition of Greenwich as an "exception community") in Greenwich are located exclusively in the southern portion of Town near Interstate 95 in Census tracts 104, 105, 106, 107, 108, 109 and 112.



## **Leveraging**

**Explain how federal funds leveraged additional resources (private, state and local funds), including a description of how matching requirements were satisfied, as well as how any publicly owned land or property located within the jurisdiction that were used to address the needs identified in the plan.**

In addition to the CDBG entitlement and local account funds, the Town also pursued other sources of funding to be made available and allocated to local and area agencies that provide services specifically addressing the identified needs of the target LMI population. Also, the allocation of funds for assisted/affordable housing was based on a balance of need, realistic expectations of proposed accomplishments, available resources, including affordable sites and other available financing in sufficient amounts to produce housing that will be affordable to low- and moderate-income individuals and households.

Due to the 15% cap on the use of CDBG funds towards public service activities (as per HUD regulations), 2022 CDBG funds that were allocated to these activities represented only a small percentage of the total costs to cover program implementation. Since CDBG funds are limited and further restricted, nonprofit program partners seek and apply for other public and private funds (federal grants, state grants, United Way funds, private donations, etc.)

The Town also received other federal funds/grants as well as state funds/grants to support various activities that address community needs. Throughout Program Year 2022 the Town received federal funds for programs and services provided by the Town's Health Department, Human Services Department, Board of Education, and Public Works.

## CR-20 - Affordable Housing 91.520(b)

Evaluation of the jurisdiction's progress in providing affordable housing, including the number and types of families served, the number of extremely low-income, low-income, moderate-income, and middle-income persons served.

	One-Year Goal	Actual
Number of Homeless households to be provided affordable housing units	0	0
Number of Non-Homeless households to be provided affordable housing units	197	0
Number of Special-Needs households to be provided affordable housing units	40	0
<b>Total</b>	<b>237</b>	<b>0</b>

Table 5 – Number of Households

	One-Year Goal	Actual
Number of households supported through Rental Assistance	0	0
Number of households supported through The Production of New Units	0	0
Number of households supported through Rehab of Existing Units	237	0
Number of households supported through Acquisition of Existing Units	0	0
<b>Total</b>	<b>237</b>	<b>0</b>

Table 6 – Number of Households Supported

**Discuss the difference between goals and outcomes and problems encountered in meeting these goals.**

The Town planned and allocated a significant portion of available PY2022 CDBG funds to local and area agencies whose programs and services specifically address housing needs identified in the 2020-2024 Consolidated Plan. The 237 units anticipated to be supported through rehabilitation in the PY2022 Annual Action Plan are comprised of housing managed by the Housing Authority of the Town of Greenwich, Inspirica, Parsonage Cottage and Abilis. All projects are underway, but have not been completed as of the submission of the Town's PY2022 CAPER. The Town anticipates completing and drawing funds on these activities by the end of PY2023.

The allocation of funds for assisted/affordable housing was based on a balance of need, realistic expectations of proposed accomplishments, available resources, affordable sites and other available financing in sufficient amounts to produce and maintain housing that will be affordable to low- and moderate-income individuals and households.

CDBG funds allocated to housing activities during PY2022 were for the rehabilitation and enhancement or improvement of existing affordable housing, including public housing units available to income-eligible individuals and households.

The Town completed five (5) housing activities allocated funding in PY2019-2021 during PY2022:

- Adams Garden Playground (HATG) (PY2019)
- Wilbur Peck Walkways (HATG) (2020)
- 45 Pemberwick HVAC (Abilis) (PY2021)
- 101 Orchard Street Kitchen (Abilis) (2021)
- Gilead House Boiler (Inspirica) (2021)

**Discuss how these outcomes will impact future annual action plans.**

The Community Development Office, Community Development Advisory Committee and First Selectman will continue to give high priority to housing activities (acquisition, rehabilitation, renovation) that help maintain affordable housing in Greenwich, and to ensure that such housing units are safe and decent for LMI households.

The Town will continue to work with its program partners to provide decent housing principally for low- and moderate-income persons as one of the objectives of the CDBG Program. To accomplish this objective, the Community Development Office will work to extend and strengthen partnerships among all levels of government and the private sector, including for-profit and nonprofit organizations, in the production and preservation of decent, safe and affordable housing.

The Town received four (4) housing-related requests for funding in PY2022 and allocated CDBG funds to all four of them. Based on past performance and the strength of proposals for yet-to-be-completed projects, the Town intends to continue partnering with the Housing Authority of the Town

**Include the number of extremely low-income, low-income, and moderate-income persons served by each activity where information on income by family size is required to determine the eligibility of the activity.**

Number of Households Served	CDBG Actual	HOME Actual
Extremely Low-income	0	0
Low-income	0	0
Moderate-income	0	0
<b>Total</b>	<b>0</b>	<b>0</b>

**Table 7 – Number of Households Served**

## **Narrative Information**

The Community Development Office, in its effort to continually promote the development and maintenance of decent, safe housing affordable to target-income households as well as those with special needs, will have the following goals and objectives for future years:

- Assist in the development and provision of housing for target income households and special needs groups;
- Support and assist in the conservation and improvement of existing affordable housing stock;
- Promote equal housing opportunities;
- Preserve existing affordable housing developments for target-income households with the use of various resources, programs and policies; and
- Assist in the conservation and affordability of assisted housing through rehabilitation for energy conservation and continued life of the buildings.

## **CR-25 - Homeless and Other Special Needs 91.220(d, e); 91.320(d, e); 91.520(c)**

**Evaluate the jurisdiction's progress in meeting its specific objectives for reducing and ending homelessness through:**

### **Reaching out to homeless persons (especially unsheltered persons) and assessing their individual needs**

Greenwich does not have any dedicated shelters for homeless individuals and homeless families with children, with the exception of Kids in Crisis that serves abused and neglected children. Therefore, the Town continued to support and allocate CDBG funds to area and regional homeless shelters in Program Year 2022.

In order to successfully reach out to the homeless population and be completely aware of their needs, the Town relied upon area and regional agencies that offer program services and temporary shelter/transitional housing to conduct a needs assessment survey to ensure that the needs of homeless persons are being properly addressed, including the Point-in-Time Count conducted by Opening Doors Fairfield County.

The Town worked with and supported area and regional agencies that address the needs of the homeless population. The funded agencies during PY2022 that work with homeless persons were: Inspirica, Kids in Crisis and Pacific House.

To ensure that emergency and transitional housing needs of homeless persons are identified and addressed, the Community Development Office collaborated with homeless program service and housing providers and supported their short-term and long-term plans, including capital improvements, to ensure that support and assistance are provided to those who are transitioning from emergency shelters to permanent and independent housing.

### **Addressing the emergency shelter and transitional housing needs of homeless persons**

A total of four (4) activities that serve homeless individuals or families were provided Program Year 2022 CDBG funds. Of the four activities, three (3) were public service programs and one (1) was a public facility project. For the public service activities, Inspirica received \$5,000.00 to support its Women's Housing Program/Case Manager who provided services to women transitioning from homelessness to employment and permanent housing; Kids in Crisis received \$8,922.15 to support its emergency nursery services for homeless children (or those at risk of homelessness) and Pacific House received \$5,000.00 to support the Emergency Meals Program at its Stamford emergency shelter. For public facility projects, Pacific House received \$8,650.00 to make improvements to its emergency shelter located in Stamford. Pacific House is the only 24/7 homeless facility in the area, and also offers referrals and services to help homeless individuals transition out of its shelter.

The total CDBG funding allocated for activities that benefited homeless persons during PY2022 came to \$27,572.15.

**Helping low-income individuals and families avoid becoming homeless, especially extremely low-income individuals and families and those who are: likely to become homeless after being discharged from publicly funded institutions and systems of care (such as health care facilities, mental health facilities, foster care and other youth facilities, and corrections programs and institutions); and, receiving assistance from public or private agencies that address housing, health, social services, employment, education, or youth needs**

The Town continued to support local and regional shelters and housing providers with their development and implementation (to the extent possible and where appropriate) of policies and protocols for the discharge of persons from publicly funded institutions or systems of care in order to prevent such discharge from immediately resulting in homelessness.

PY2022 CDBG funds were allocated to support agencies whose programs and services benefit individuals and households who are homeless or at-risk of becoming homeless. CDBG-funded activities include emergency and transitional housing programs. In addition to the housing programs, area homeless shelters also offer case management, supportive services, counseling, life skills training and other related programs to address the issues faced by those at-risk of becoming homeless.

The Town also allocated funding to Pathways, Inc. in PY2022. Pathways was founded in 1981 by Greenwich families in response to relatives and others who were discharged from psychiatric hospitals and were often homeless or living in substandard conditions. Today Pathways has four (4) residences serving 38 clients with varying levels of care. The Town of Greenwich continues to support Pathways, as it focuses on a vulnerable segment of the population who may fall through the cracks without their specific type of care.

Funding was also provided to community partners providing services that position young people, victims of domestic abuse and the disabled to be better able to secure employment and housing (Family Centers, Inspirica, Liberation Programs).

**Helping homeless persons (especially chronically homeless individuals and families, families with children, veterans and their families, and unaccompanied youth) make the transition to permanent housing and independent living, including shortening the period of time that individuals and families experience homelessness, facilitating access for homeless individuals and families to affordable housing units, and preventing individuals and families who were recently homeless from becoming homeless again**

The need for programs and services aimed at the homeless population will continue to be a high priority. The Town has made it a priority to support area and regional homeless shelters, and is a

member of Opening Doors Fairfield County, which works to secure permanent housing for those transitioning out of the shelter system. The Town also participates in the Stamford-Greenwich Housing First working group which aims to eliminate homelessness in Lower Fairfield County by coordinating resource allocation to best meet the needs of those who are homeless or at risk of homelessness.

Funding allocated to Inspirica's Women's Housing Program supports single, homeless women as they transition out of homelessness into stable, permanent housing with additional support around vocational and social counseling intended to help keep them in their homes long term. Inspirica, as well as Pacific House, are important Town partners in working to ensure that homelessness in Greenwich and the surrounding area is temporary and infrequent.

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## **CR-30 - Public Housing 91.220(h); 91.320(j)**

### **Actions taken to address the needs of public housing**

The Town provided \$200,000.00 in PY2022 CDBG funds to support the Housing Authority of the Town of Greenwich (d.b.a. Greenwich Communities) and its Agnes Morley Heights Window Replacement project. The intention of this project is to ensure that residents have continued access to decent, safe and affordable housing.

The Housing Authority of the Town of Greenwich is not a Town department and is a separate entity from the Community Development Office.

### **Actions taken to encourage public housing residents to become more involved in management and participate in homeownership**

The Housing Authority continues to undertake the following actions to improve public housing and resident initiatives:

- Supports the implementation of the FSS (Family Self-Sufficiency) program;
- Establishes partnerships with other local agencies to ensure that counseling services are provided to public housing residents;
- Offers the following educational support programs: Wilbur Peck Court Reading Group; Individual Tutoring; The Homework Club; and Educational Incentives;
- Offers the following vocational/counseling support services: Wilbur Peck and Armstrong Court Computer Centers; Counseling at Greenwich Housing; Vocational Support Program; and
- Offers the following family and health care support programs: Giant Steps and Kids Corner Head Start Programs; Youth Evaluation Services; Teen Activity/Discussion Group; Family Life Education; Senior Counseling/Trips; Mammography Screenings.

The Housing Authority continues to hold their board meetings at public housing development sites on a regular basis. Through these meetings, residents are made aware of any proposed plans to be undertaken by the Housing Authority. In addition, residents are encouraged to participate in some management issues. The Housing Authority will continue to offer a Family Self-Sufficiency Program (FSS) to help promote homeownership.

### **Actions taken to provide assistance to troubled PHAs**

The Housing Authority of the Town of Greenwich is currently designated as a “high performer.” The Town’s CDBG Program has a long history of providing CDBG funds to support the rehabilitation, modernization and development of the Town’s stock of public housing units as well as to support the programs and services provided to public housing residents.



## **CR-35 - Other Actions 91.220(j)-(k); 91.320(i)-(j)**

**Actions taken to remove or ameliorate the negative effects of public policies that serve as barriers to affordable housing such as land use controls, tax policies affecting land, zoning ordinances, building codes, fees and charges, growth limitations, and policies affecting the return on residential investment. 91.220 (j); 91.320 (i)**

As reported in the PY2022 Annual Action Plan, some of the constraints on affordable housing development in the Town of Greenwich include: availability of affordable sites, development standards, development costs, availability of funding sources for affordable housing, high cost of housing, local zoning restrictions, lack of community awareness, neighborhood opposition/challenge, and HUD's prohibition against using CDBG funding for new construction of housing.

To uphold the Town's commitment to removing or reducing unnecessary barriers to affordable housing (whenever possible) the Community Development Office continued to provide input and assistance to the Housing Authority, the Town's Planning and Zoning Department and for-profit and nonprofit housing developers regarding affordable housing.

Further, in working with Community Development Advisory Committee and members of the Greenwich community, the Town has identified additional barriers to housing for vulnerable residents. Primarily, a need was identified to create and support housing opportunities for those living with mental disabilities who may or may not be able to maintain employment and/or live independently in market-rate housing. Opportunity to support this population was made through funding to Abilis, which provides housing and supportive services at its 101 Orchard Street and 45 Pemberwick Road group homes. Funding was also provide to Inspirica for its renovations to the building housing its Family and Emergency Housing programs in order to provide safe, deeply affordable housing to adults living with chronic mental illness as well as individuals and families at risk of homelessness. Funds were also provided to Pathways to continue support of its mission to provide housing and services for adults living with severe mental illnesses.

Finally, the Community Development Office worked with the Town's Law and Human Services Offices to establish a Fair Rent Commission in Greenwich to address the needs of residents who rent.

## **Actions taken to address obstacles to meeting underserved needs. 91.220(k); 91.320(j)**

As stated in the 2022 Annual Action Plan, a primary obstacle to meeting underserved needs is the continued reduction of available public and private funding that support the Town's nonprofit program partners. Due to the limited amount of funding available, the Community Development Advisory Committee ("CDAC") prioritized and recommended funding programs and services that best address the obstacles to meeting the underserved needs.

Some of the activities funded were:

- Access to facilities that store and make available nutritious donated food for low-income individuals and households;
- Access to quality and affordable mental health services for individuals (including children) from low-income households and who are uninsured or underinsured;
- Access to quality and affordable dental health services for low-income seniors/elderly who are uninsured or underinsured;
- Safe, high-quality and affordable childcare services for children of working parent(s);
- Safe, high-quality and affordable before and/or afterschool programs;
- Food/meal preparation and delivery services;
- Safe, clean, sanitary and affordable housing for individuals with special needs and/or from low/moderate-income households; and
- Safe, clean, sanitary and affordable housing for low-income individuals.

CDAC and the Town of Greenwich make every effort to support the spectrum of CDBG applications that are submitted on an annual basis. In PY2022 the Town funded seventeen (17) Public Service activity proposals that were submitted for a grant. In addition, the Community Development Office and the CDAC continue to encourage nonprofit program partners to pursue other public and private funding opportunities.

#### **Actions taken to reduce lead-based paint hazards. 91.220(k); 91.320(j)**

The Community Development Office required any residential activity (rehabilitation or program services) of pre-1978 residential structures funded in part or in whole with CDBG funds to be tested for lead-based paint hazards. If the test shows positive for lead, the sub-recipient must ensure that lead is abated in accordance with the regulations of the Environmental Protection Agency and in compliance with the Residential Lead-Based Paint Hazard Reduction Act of 1992 (Title X) and subsequent changes.

The Health Department continued to monitor elevated blood lead levels in children under the age of six by screening children who are most likely to be affected. Their lead poisoning prevention approach included the following: 1) offering (free of charge) blood lead testing to all eligible children who reside in rental units built before 1978 who may have been exposed to any building renovations or other activities that may have exposed them to lead paint; and 2) offering testing through various programs such as the WIC Clinic, the Family Health Well Child Clinic, Head Start programs and to children who attend any of the 40 daycare centers in Town.

The Community Development Office consulted with housing providers for low-income individuals and households (such as HATG, Pathways, Abilis, etc.) with regards to lead-based paint evaluation, identification and abatement (as applicable).

The Town will also continue to support the School Health examination program of the Board of Education, which screens children for anemia and lead exposure. They will perform periodic sampling surveys that are conducted in general areas of environmental concern as well as specific clinical

testing. As far as individual housing units, they will continue to respond to individual tenant complaints and/or requests.

### **Actions taken to reduce the number of poverty-level families. 91.220(k); 91.320(j)**

The Town's antipoverty strategy was to provide CDBG funds to nonprofit agencies that primarily benefit low- and moderate-income residents. The goal was to support activities that address basic needs in order for the target population to focus on improving their financial livelihood and overall stability. Some of the services that address the basic needs include childcare, afterschool education and recreation programs, job training, food preparation/delivery and homeless services.

During Program Year 2022, CDBG funds were provided to the following activities:

- CCI – Greenwich High School Internship Program
- Family Centers – RITE Program
- Food Bank of Lower Fairfield County – Food Bank Program
- Girls With Impact – NextGen Greenwich High School Program
- Inspirica – Women's Housing Program Case Manager/Life Planning Coach
- Jewish Family Services – Supermarketing for Seniors
- Meals on Wheels – Food Service Program
- Pacific House – Emergency Meals Program
- YWCA of Greenwich – Domestic Abuse Services

CDBG funds were provided to ensure that the activities listed continue to be available and accessible to low/moderate-income families, thereby allowing the parents/adults to look for work, continue to work or pursue higher education in an effort to positively impact their financial wellbeing.

### **Actions taken to develop institutional structure. 91.220(k); 91.320(j)**

During Program Year 2022 Community Development Office staff continued to work with various local and regional nonprofit organizations, community and faith-based organizations, and public/Town government partners. To ensure effective implementation of the Consolidated Plan, it is essential that the Community Development Office collaborate with private and public institutions to better assess the strengths and gaps in the delivery system and to be able to identify actions that will address existing problems.

Community Development Office staff worked closely with the Community Development Advisory Committee, whose membership represents a range of stakeholders within the Town (government, private and public). The Community Development Office will continue to provide recommendations and assistance to private agencies, nonprofit agencies, neighborhood associations, faith-based organizations and public institutions with regard to the following issues:

- Homelessness prevention programs/Continuum of Care; and
- Other new programs offered by local and regional providers that address the priority needs of the community.

Throughout PY2022 the Community Development Office worked with representatives from: 1) various local community agencies (private and nonprofit); 2) neighborhood associations; 3) other community organizations; and 4) public institutions as members of the advisory committee to the CDBG Program. To enhance coordination and ensure participation, at least one representative from the Housing Authority of the Town of Greenwich, Representative Town Meeting districts, Planning and Zoning Commission, Board of Human Services, Board of Health and the Board of Estimate and Taxation were members of the Advisory Committee.

Finally, the Community Development Office has continued to create, update and revise its CDBG Program policies and procedures in connection with the Town's internal Community First initiative, as well as available trainings, webinars and other avenues for staying up to date on HUD policies and best practices.

#### **Actions taken to enhance coordination between public and private housing and social service agencies. 91.220(k); 91.320(j)**

The Town collaborated with various public and private housing, health and social service agencies and organizations whose programs benefit low- and moderate-income residents. The planned activities for PY2022 were carried out by 20 unique community and area service providers. Through required attendance at public hearing presentations, the Town brings applicants/providers together, and assesses applications to reduce duplication and promote coordination. Several CDBG-CV CARES Act recipients partnered during the ongoing COVID-19 outbreak to ensure maximum service coverage to those in need.

Coordination and cooperation among public/private housing, health and social service agencies was accomplished through the composition of the Community Development Advisory Committee, which included representatives from the Housing Authority, Board of Health, Board of Social Services, Planning and Zoning Commission, and other representatives from Greenwich. To enhance coordination and maintain relationships with public and private agencies, the Community Development Office contacted and encouraged all local and area housing, health and social service agencies to participate in the development of the 2022 Annual Action Plan.

Additionally, the Town is a participant in the Stamford Greenwich Housing First collaborative, which brings together important program partners like Inspirica and Pacific House with other housing/homelessness providers to address the best ways to coordinate assistance to those most in need of housing and supportive services.

**Identify actions taken to overcome the effects of any impediments identified in the jurisdictions analysis of impediments to fair housing choice. 91.520(a)**

One of the primary impediments identified in the 2020 barriers to affordable housing analysis is that an inadequate supply of affordable housing restricts choices to the limited housing options available to low-income households. Such restrictions on housing choices are strictly based on market availability.

Additionally, neighborhood opposition to affordable housing was identified as a potential impediment to fair housing choice in the 2022 Annual Action Plan.

In response to the impediments mentioned above, the Town allocated funding to the following activities during 2022:

- Upgrades/improvements at Agnes Morley Heights, a public housing development in Greenwich for senior citizens.
- Upgrades/improvements at Inspirica's Family Housing Program location, providing both emergency shelter and transitional housing/support.
- Upgrades/improvements at Pathways properties, which provide accessible and affordable housing to adults living with severe mental illness.

Further, in working with Community Development Advisory Committee and members of the Greenwich community, the Town has identified additional barriers to housing for vulnerable residents. Primarily, a need was identified to create and support housing opportunities for those living with mental disabilities who may or may not be able to maintain employment and/or live independently in market-rate housing. Opportunity to support this population was made through funding to Abilis, which provides housing and supportive services at its 101 Orchard Street and 45 Pemberwick Road group homes. Funding was also provide to Inspirica for its renovations to the Gilead House in order to provide safe, deeply affordable housing to sixteen (16) adults living with chronic mental illness.

In June of 2022 the Greenwich RTM approved a new affordable housing plan outlinging six (6) goals/approaches to increasing affordable housing choice. Under the approved plan, the goals are to encourage the conversion of existing housing into affordable units; encourage the construction of new affordable housing units for rental instead of sale; encourage more affordable units in proposed new buildings, particularly for families; mitigate the size and scope of proposed mixed-income buildings in town that include affordable units; make the deed-restricted definition of affordable units last longer; and encourage more workforce housing.

## **CR-40 - Monitoring 91.220 and 91.230**

**Describe the standards and procedures used to monitor activities carried out in furtherance of the plan and used to ensure long-term compliance with requirements of the programs involved, including minority business outreach and the comprehensive planning requirements**

The Community Development Office has monitoring procedures in place to ensure that the activities supported with CDBG funds have been implemented in a timely manner and in accordance with the federal monitoring requirements of 24 CFR part 85 and 24 CFR 570.501-503 as well as all other applicable laws, regulations, policies and sound management and accounting practices. The monitoring procedure provides the Town with a tool to ensure that subrecipients:

- Have the capacity to carry out the approved activity;
- Are carrying out the activity as defined;
- Are implementing the activity in a timely manner;
- Are assessing eligible CDBG costs to the activity in accordance with CDBG regulations and the agreement between the Town and the subrecipient;
- Are in compliance with all other applicable laws, regulations and terms of the agreement governing their administrative, financial and programmatic operations; and
- The activity is operating in a manner that minimizes the opportunity for fraud, waste and mismanagement.

The Community Development Office conducted thirteen (13) on-site monitoring visits during PY2022 to review policies, procedures and outcomes of CDBG subrecipients. Desk monitorings of PY2022 activities, including reviews of progress reports, direct benefit/program benefit/beneficiary reports, equal opportunity employment reports, audited financial statements and procurement documentation were critical to ensuring compliance with HUD and local monitoring procedures. The Community Development Office also asked that subrecipient agencies provide with their request for funding their policies/standards with regards to Affirmative Action, Fair Housing, Americans with Disabilities Act, Federal Labor Standards, Uniform Relocation Act, etc.

The Community Development Office requested that subrecipients who did not complete their activities within the program year submit progress or status updates. Subrecipients must also submit proper documentation with the submission of their request for CDBG reimbursement to ensure that the expenditures were for eligible costs as outlined in the CDBG written agreement.

The findings of the monitoring review were:

- At least 51% of the total beneficiaries for each activity supported with CDBG funds were from low- and moderate-income families/households.
- CDBG funds allocated to public service activities support only a portion of the total operating

cost for the specific activity. Thus, these agencies leverage the CDBG funds with other federal, state, local, public and/or private funds to carry out the proposed programs/services.

- Subrecipients were in compliance with the regulations stipulated in the subrecipient agreement.
- Public service activities address the needs of low/moderate-income persons including food, transportation, health programs, child care, day care for the elderly, homeless services, mental health services, domestic violence support services and counseling services.

The services and activities that were supported with CDBG funds were vital to the community especially to low- and moderate-income persons

#### **Citizen Participation Plan 91.105(d); 91.115(d)**

##### **Describe the efforts to provide citizens with reasonable notice and an opportunity to comment on performance reports.**

The Town held a publicly noticed in-person meeting on February 13, 2023 to review mid-year progress on PY2022 activities, as well as to set priorities for PY2023. Citizens may also submit comments to the Community Development Office via email or regular mail through the end of the CAPER comment period. Notice of the availability of the PY2022 CAPER was posted in the *Greenwich Time* on August 23, 2023. The Community Development Office made its PY2022 CAPER available on the Community Development webpage at <https://www.greenwichct.gov/285/News-Feed>. Per the public notice posted on August 23, 2023, the Town will make accommodations for those who would like a physical copy of the PY2022 CAPER, or who need translation/other services in order to access the document.

#### **CR-45 - CDBG 91.520(c)**

##### **Specify the nature of, and reasons for, any changes in the jurisdiction's program objectives and indications of how the jurisdiction would change its programs as a result of its experiences.**

The Town did not make any changes to its program objectives throughout the course of PY2022. Priorities for allocating CDBG funding – including programs for children, the elderly, those in need of mental health treatment/counseling and domestic violence victims – continue to be of need in Greenwich. Priority funding for organizations working to prevent, prepare for and respond to the ongoing COVID-19 outbreak were accounted for in the Town's PY2022 Annual Action Plan.

**Does this Jurisdiction have any open Brownfields Economic Development Initiative (BEDI) grants? No.**

**[BEDI grantees] Describe accomplishments and program outcomes during the last year.**

Not applicable.

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## CR-58 – Section 3

Identify the number of individuals assisted and the types of assistance provided

<b>Total Labor Hours</b>	<b>CDBG</b>	<b>HOME</b>	<b>ESG</b>	<b>HOPWA</b>	<b>HTF</b>
Total Number of Activities	0	0	0	0	0
Total Labor Hours					
Total Section 3 Worker Hours					
Total Targeted Section 3 Worker Hours					

**Table 8 – Total Labor Hours**

<b>Qualitative Efforts - Number of Activities by Program</b>	<b>CDBG</b>	<b>HOME</b>	<b>ESG</b>	<b>HOPWA</b>	<b>HTF</b>
Outreach efforts to generate job applicants who are Public Housing Targeted Workers					
Outreach efforts to generate job applicants who are Other Funding Targeted Workers.					
Direct, on-the job training (including apprenticeships).					
Indirect training such as arranging for, contracting for, or paying tuition for, off-site training.					
Technical assistance to help Section 3 workers compete for jobs (e.g., resume assistance, coaching).					
Outreach efforts to identify and secure bids from Section 3 business concerns.					
Technical assistance to help Section 3 business concerns understand and bid on contracts.					
Division of contracts into smaller jobs to facilitate participation by Section 3 business concerns.					
Provided or connected residents with assistance in seeking employment including: drafting resumes, preparing for interviews, finding job opportunities, connecting residents to job placement services.					
Held one or more job fairs.					
Provided or connected residents with supportive services that can provide direct services or referrals.					
Provided or connected residents with supportive services that provide one or more of the following: work readiness health screenings, interview clothing, uniforms, test fees, transportation.					
Assisted residents with finding child care.					
Assisted residents to apply for, or attend community college or a four year educational institution.					
Assisted residents to apply for, or attend vocational/technical training.					
Assisted residents to obtain financial literacy training and/or coaching.					
Bonding assistance, guaranties, or other efforts to support viable bids from Section 3 business concerns.					
Provided or connected residents with training on computer use or online technologies.					
Promoting the use of a business registry designed to create opportunities for disadvantaged and small businesses.					
Outreach, engagement, or referrals with the state one-stop system, as designed in Section 121(e)(2) of the Workforce Innovation and Opportunity Act.					

Other.					
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**Table 9 – Qualitative Efforts - Number of Activities by Program**

## Narrative

Only one CDBG-funded activity met the threshold for Section 3 in Program Year 2022 – the Agnes Morley Heights Window Replacement project. Work has not yet been completed on this activity, but when it does the Community Development Office will monitor for Section 3 compliance in accordance with its written agreement as well as policies and procedures.

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